****

**Owner’s Name:**  **Date:**

**Address: \_\_\_\_\_\_\_**

**Phone (1) Phone (2) \_\_\_\_\_Phone (3) \_\_\_\_\_\_\_**

**Email:**

**Preferred Contact Method: Phone Call Text Message Email**

**How did you hear about us?**

**Pet's Name: Breed:**

**Age: Sex: Male Male Neutered Female Female Spayed**

**Current Veterinarian Name & Phone:**  \_\_\_\_\_\_\_\_

**Flea Treated?**  **Yes** **No**  **Last Groom Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Health Issues: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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**Grooming Problems or Concerns:**  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Pet's Name: Breed:**

**Age: Sex: Male Male Neutered Female Female Spayed**

**Current Veterinarian Name & Phone:**  \_\_\_\_\_\_\_\_

**Flea Treated?**  **Yes** **No**  **Last Groom Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Health Issues: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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**Age: Sex: Male Male Neutered Female Female Spayed**

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**Flea Treated?**  **Yes** **No**  **Last Groom Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

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**Grooming Problems or Concerns:**  \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Grooming Policies and Release Form**

Each pet owner will be asked to agree and sign to the following conditions:

* Owner agrees to disclose any past and/or current medical conditions of the pet that are applicable to the grooming service.
* Owner will not hold Paws and Affection Mobile Dog Grooming responsible for any injury or death to a pet **due to a pre-existing condition**.
* Owner gives permission for Paws and Affection Mobile Dog Grooming to seek any medical intervention or advice in regards to my pet, including any injuries requiring medical attention as deemed necessary. Whether I can be contacted or not, I agree that the Veterinarian's decision is to be final. I agree that I am solely responsible for any medical expenses incurred for my pet.
* Owner must provide pet(s) current rabies vaccination paperwork. Any pet that is not up to date on vaccinations will be denied service for safety reasons.
* Owner understands they will not be allowed in the grooming van during their pet’s scheduled appointment. Any distractions during the grooming process may harm the groomer and/or pet.
* Paws and Affection Mobile Dog Grooming will safely utilize a muzzle if deemed necessary. If sedation is required to groom your pet we kindly request you have a veterinarian’s office accommodate their grooming needs. If a pet becomes too aggressive to complete grooming, owner agrees to pay half of the total cost.
* Any pet with a matted coat will be groomed as safely as possible. Owner should be aware it can cause the pet’s skin to become sensitive to the grooming process (itchiness, irritation, redness, etc). Severely matted ears that are shaven down can cause a pet to shake their head excessively, which can cause ear hematomas. Owner will not hold Paws and Affection Mobile Dog Grooming liable for any post-grooming effects of this procedure, which is not without risk. Additional fees may apply for matted coats.
* Senior pet(s) with health issues are more likely to have increased stress during the grooming process. Pets in this situation will be groomed for cleanliness and comfort only. Paws and Affection Mobile Dog Grooming will not provide any service which will cause additional stress, which may include nail trimming and ear cleaning.
* The prices listed/given are **estimates** only. Final price is based upon breed, size, coat condition and temperament of the pet. Prices are non-negotiable.
* Owner understands if my pet(s) have a flea infestation they will receive a natural flea bath for an extra $10.00 per pet. The flea bath will only kill the fleas on my pet at the time of grooming. Paws and Affection Mobile Dog Grooming is not responsible for flea exposure once outside the grooming van. It is recommended to use flea treatment and/or home pest control to help combat flea infestations.
* The set appointment time is an estimate. Owner understands the groomer may be late due to traffic, weather, previous appointment delays, mechanical issues, etc. If Paws and Affection Mobile Pet Grooming will be late for an appointment, they will contact owner for an updated time of arrival.
* A “key on file” service will be available for customers who choose not to be home during the appointment. If owner is unable to be home during the appointment time, Paws and Affection Mobile Pet Grooming will be given access to enter the home with either a key or code provided. The pet must be left in an easily accessible area, such as a crate or a closed room. If the pet is unobtainable, owner agrees to pay a fee of $25.00.
* Full payment is due at the time of service. Paws and Affection Mobile Pet Grooming gladly accepts cash, check and credit/debit cards. Any client may choose to keep a card on file to expedite the checkout process. If the “key on file” service is utilized, you will give Paws and Affection Mobile Pet Grooming permission to charge your card the amount due in your absence. You will receive confirmation of the charge via text or email. Returned checks will have a $25.00 fee and the client will be asked to make future payments by cash or credit card only.
* Paws and Affection Mobile Dog Grooming requires at least 24 hours notice for cancellation. If you are unable to do so there will be a $30.00 fee that must be paid within 7 days of your appointment. If the owner is not present for an appointment and we do not have access/approval to go in the client’s home, there will also be a “no show” fee of $30.00. In the event Paws and Affection Mobile Dog Grooming needs to reschedule your appointment, we will do our best to give you the same 24 hour courtesy.
* Owner agrees to allow their pet to be photographed, before, during and after the groom, and the image/s may be used as advertising material on Paws and Affection Mobile Dog Grooming social media websites.
* Owner will be responsible for any grooming van property damage caused by their pet beyond normal wear and tear.
* Paws and Affection Dog Grooming reserves the right to refuse service to any customer for any reason.
* If you are not 100% satisfied with your pet’s groom or you have medical concerns related to the groom, please contact us within 24 hours so we can resolve any issues.

This agreement is effective immediately and covers any future transactions.

**Owner Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_**